

VISA Merchant Service

- ✘ To use this service, please submit the application form and sign it alongside the contract.
- ✘ Once completed, you will receive your user ID and Password via your selected method of communication (fax, mail...).

✘ Questions & Answers (Q & A)

Q: How can I subscribe to this service?

A: Fill in the application form and submit it. And then print out the signed contract and fax it to:
+961-1-902161

Q: How can I login and access my statement if I have forgotten my Customer ID and Password?

A: Please call VISA Customer Care for assistance on +961-1-608000 ext.: 1055 or the Customer Service Center on 1518 or +961-1-607100.

Q: How long can I go back in order to view my statements?

A: You can view statements up to 3 years back.

Q: Can I talk to a Customer Service Agent for further inquiries?

A: For questions or issues regarding Credit Libanais VISA Merchant Service, send an e-mail to info@creditlibanais.com.lb or call our Customer Service Center on 1518 or +961-1-607100. During our working hours:

Day	Time
Monday to Saturday	8:00 am - 8:00 pm